DIGIFINN TRADINGS PRIVATE LIMITED
(ERSTWHILE LAUNCHPAD FINTECH PRIVATE LIMITED)

Registered Office: 601/602 Express Building, 14 E Road, Churchgate, Mumbai-400020
CIN: U67100MH2020PTC425987
Stock Broker (Debt Segment) SEBI Registration No.: INZ000296636
BSE Member Code: 6746 | NSE Member Code: 90329

COMPLAINTS REGISTER

A. DATA FOR THE MONTH ENDING ON OCTOBER 31ST, 2026:

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	NIL	3	3	NIL	NIL	1
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Resolution Portal	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	3	3	NIL	NIL	NIL

B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	April, 2026	NA	0	0	NIL
2	May, 2026	NA	0	0	NIL
3	June, 2026	NA	0	0	NIL
4	July, 2026	NA	0	0	NIL
5	August, 2026	NA	1	1	NIL
6	September, 2026	NA	0	0	NIL
7	October, 2026	NA	3	3	NIL
	Grand Total	NA	4	4	NIL

C.TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	FY 2022 - 23	NA	0	0	NIL
2	FY 2023 - 24	NA	5	5	NIL
3	FY 2024 - 25	NA	3	3	NIL
4	FY 2025 - 26	NA	16	16	NIL
	Grand Total	NA	24	24	NIL

Note:

SEBI letter no. SEBI/HO/MIRSD/DOP/P/CIR/2021/676 dated December 2, 2021 is applicable from April 25, 2023 (Enablement Date). Accordingly, information is provided from the month of February 2023 (Enablement month).

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

** Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable